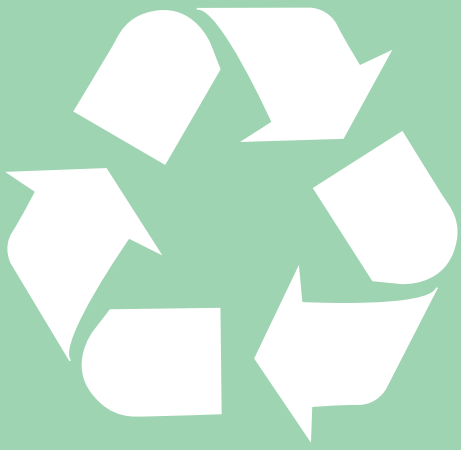
Comune
di Sorso



A PRACTICAL GUIDE TO RECYCLING

Gesenu AMBIENTE

Sort **Your Waste**

Waste sorting and recycling is the easiest way to **return materials to the environment by transforming them into precious resources.**

The activity carried out by each of us in separate collection is very important: by correctly separating waste, **we recover materials useful** for the production of new products, thus **safeguarding the environment** and **resources**.

WASTE SORTING AND RECYCLING IS AN OBLIGATION UNDER THE LAW AND THE REGULATIONS OF THE COMPETENT AUTHORITIES. FAILURE TO COMPLY AND THE ILLEGAL DUMPING OF WASTE ON PUBLIC LAND SHALL RESULT IN ADMINISTRATIVE SANCTIONS.

Check the symbol!
READ THE LABEL

Look for the symbols on the packaging – **it will be easier** to determine the material the item is made of!

General **Regulations**

SOME GENERAL RULES FOR PROPER DOOR-TO-DOOR WASTE COLLECTION

- **Put out** the bins only on the **days** and **times** indicated in the calendar. Waste put out on **days other** than those scheduled or **not in** accordance with the collection type **will not be** picked up.
- Dispose of waste only in the **dedicated bins/bags**.
- Take the bin back inside the private property after the collection has been carried out.
- Only dispose of waste using the equipment and bins **provided free** of charge by the Municipal Administration and Gesenu SpA.

INFRINGEMENTS MAY RESULT IN SANCTIONS.

Some **Tips**

WHEN YOU BUY

Choose items with **less packaging** and, if possible, opt for **loose** or **refillable** products.

Avoid disposable and single-use **products** and take a reusable bag with you going shopping.

Buy as much as you need without exceeding and always check the expiration dates.

Do not buy packaged products **that don't provide details** about the material they are made of.

AFTER USE

Let's reduce the volume of the packaging, to avoid taking up too much space.

Place bins and bags, always **tightly closed**, in front of your home or business on the pavement, in a location easily accessible to the collection vehicles.

When putting out the **bins**, move the handle in the close position to prevent stray animals from opening the lid.

Organic Waste

Use the **Brown** bin

WHAT CAN YOU DISPOSE OF

- Fruit and vegetable scraps and peels
- Meat and fish in small pieces
- Dairy
- Eggshells and nutshells
- Coffee grounds and teabags
- Used or soiled paper napkins and tissues
- Kitchen paper towels
- Cork, sawdust and wood ash (well extinguished and bagged)
- Biodegradable cat litters
- Seafood shells
- **Bioplastic compostable plates, cups and bags**

WHAT NOT TO DISPOSE OF

- **Nappies/diapers and sanitary napkins**
- **Cigarette butts**
- **Gauze and plasters**
- **Large bones**
- **Animal droppings**

WHY WASTE SORTING?

Organic waste can be transformed into biogas and compost, which is used to produce quality organic fertiliser.

CLOSE THE BAG TIGHTLY!
put your waste into **Biodegradable and compostable bags.**

DO NOT USE PLASTIC BAGS

Compostable **Bioplastic**

Compostable bioplastic is an innovative material, as a sustainable alternative to traditional plastic.

Recycle it properly with organic wet waste and it will become compost: a precious nourishment for our soil.

Check the symbol!
READ THE LABEL

7

Biodegradable and compostable plastic

SEPARATED OF ORGANIC WASTE

Correctly identifying compostable bioplastic packaging is really easy – just read the label!

Only the presence of one of these symbols guarantees that you can collect compostable bioplastic products together with organic waste, because it certifies the biodegradability and compostability characteristics required by the EN 13432 regulation.

Composting at Home

Composting is a practical and environmentally-friendly way to dispose of organic waste.

If you have a garden or vegetable patch, request a composter, a good recycling practice that will allow you to produce a natural soil useful for fertilising plants and vegetables.

Paper and Cardboard

Use the **Blue** bin

WHY WASTE SORTING?

Paper waste is turned into recycled paper whilst cardboard waste is transformed into new cardboard, saving resources and energy.

WHAT CAN YOU DISPOSE OF

- Newspapers, books and magazines
- Brochures and flyers
- Old notebooks and catalogues
- Paper bags
- Tetra Pack cartons
- Cardboard boxes and wrappers
- Pizza boxes *(if not too dirty)*
- Paper tablecloths

PLASTIC BAGS ARE NOT PAPER!

If you collect your paper waste in plastic bags at home, empty only the paper into the bin.

Check the symbol! READ THE LABEL

PAP 20
Corrugated cardboard. Mainly used for boxes and packaging.

PAP 21
Non-corrugated cardboard. Often used for food packaging.

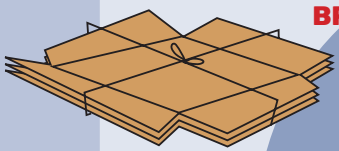
PAP 22
Plain paper. Paper for newsprint and food.

CA Polylaminate cardboard. Product with the presence of other materials in addition to paper, e.g. tetrapak.

C/PAP, 81
Polylaminate/paper, plastic

WHAT NOT TO DISPOSE OF

- **Receipts *(chemical/carbon paper)***
- **Deli paper, sticker backings *(plastic-coated/wax paper)***
- **Paper towel**
- **Packaging tape**
- **Baking paper**



BREAK DOWN THE BOXES!

Press and fold cardboard boxes to reduce their volume.

Glass containers

Use the **Green** bin

WHAT CAN YOU DISPOSE OF

- Glass bottles and jars *(remove the steel or aluminium caps)*

WHAT NOT TO DISPOSE OF

- **Drinking glasses**
- **Neon and light bulbs**
- **Plexiglass**
- **Ceramics and porcelain**
- **Mirrors**
- **Crystals**
- **Pyrex and oven glass**

WHY WASTE SORTING?

Glass is a valuable material and, if handled correctly, is 100% recyclable countless times over.

Check the symbol!
READ THE LABEL

GL 70
(Transparent glass)
Used for jars and bottles, for example.

GL 71
(Green glass)
Used for bottles, for example.

GL 72
(Brown glass)
Used for bottles, for example.

6 RULES TO REMEMBER

- **Only** dispose of bottles and jars
- **Remove the caps** and collars
- **Do not mistake** crystal for glass
- **Remove food** residues
- Borosilicate glass is **not** glass
- **There is no need to** remove **labels**

LARGE OBJECTS, such as demijohns, should be taken to the **Household Waste Recycling Centre.**

Plastic and Metal Packaging

Use **Yellow** bin/bag or **clear** bag

WHAT CAN YOU DISPOSE OF

- Disposable plastic plates and cups *(free from food residues,* **not made of bioplastic***)*
- Plastic packaging – empty beverage bottles, food trays
- Rigid plastic or polystyrene cake boxes, transparent food boxes
- Plastic snack packages
- Soap and detergent refill bottles and sachets
- Containers for yogurt, cream cheese, desserts or beverages
- Fruit and vegetable mesh bags
- Plant pots *(maximum diameter 15 to 20 cm)*
- Bags and films for foodstuff in general, including aluminium *(pasta, rice, crisps, sweets, snacks, etc.)*
- Sacks, bags, **(not if bioplastic)**
- Polystyrene *(if bulky, break down into smaller pieces)*
- Metal cans and jars for food *(tuna, meat, vegetables, pet food)*
- Aluminium cans
- Plastic, steel or aluminium caps or lids
- Aluminium food trays
- Aluminium tubes *(mayonnaise, creams, etc.)*

WHY WASTE SORTING?

Used packaging material is sent to facilities where it is sorted based on the product type and according to the material it is made of, to then be processed in order to create new products.

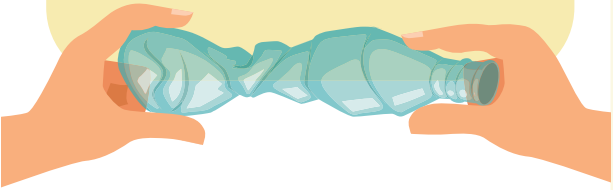
REMOVE FOOD RESIDUES!

Plastic does not need to be washed, but in the case of very dirty packaging/ containers, it is a good idea to simply rinse them to avoid bad smells.

WHAT NOT TO DISPOSE OF

- Any plastic or metal items that are not packaging
- Toys, durable plastic goods (chairs, tables, colanders, etc.)
- Plastic furniture and products
- Electrical and electronic equipment
- CDs, DVDs, cassettes and VHS
- Plastic slippers
- Tetra Pak beverage cartons
- Photographs and photographic films
- Pens, markers, umbrellas, disposable razors
- Nappies/diapers
- Disposable cutlery
- Containers labelled as hazardous

SQUASH THE BOTTLES!
To reduce the volume, squash the bottles horizontally and screw on the cap



Check the symbol! READ THE LABEL

Plastic

1 PET
PET (Polyethylene Terephthalate)
Used in beverage containers, food packaging and textiles.

2 HDPE
HDPE (High Density Polyethylene)
Present in plastic bags, containers of various types and kitchen utensils.

3 PVC
PVC (Polyvinyl Chloride)
Very resistant plastic. Used for windows, construction pipes, electrical cables and vinyl flooring.

4 LDPE
LDPE (Low Density Polyethylene)
Used for various containers, disposable bottles, detergent containers and thin packaging coatings.

5 PP
PP (Polypropylene)
Used in medical or laboratory tools, caps and labels

6 PS
PS (Polystyrene)
Specifically used as an insulator in construction and as protection in packaging for goods and products.

7 OTHER
OTHER (e.g., BPA, polycarbonate, LEXAN, PLA)
These types of plastics do not fall into the previous categories but can still be disposed of in with plastics. This group also includes Bioplastics, bearing the number 7 accompanied by the wording "Compostable/Ok Compost", meaning the waste will have to be disposed of in with organic waste.

Metals

41 ALU
ALU 41 (Aluminium)
Used in cans and in kitchen packaging, for example.

40 FE
FE 40 (Steel)
Mainly used for food cans and tins such as canned tuna.

Unsorted **Waste**

Use
the **Grey** bin

WHAT CAN YOU DISPOSE OF

- Nappies/diapers and bed pads
- Sanitary napkins
- Plastic cutlery
- Rubber and plastic toys
- Coffee capsules in hard plastic
- CDs, DVDs, cassettes and VHS
- Ceramic, porcelain, Pyrex and glass-ceramic objects
- Household vacuum cleaner or broom rubbish
- X-rays, photographic rolls and slides
- Incandescent light bulbs
- Pens, markers and stationery in general
- Toothbrushes and sponges
- Greaseproof, plastic-coated and thermal paper (receipts, faxes, etc.)
- Baking paper, dirty paper, and wet wipes
- Pantyhose and stockings
- Cigarette butts (well extinguished)
- Rugs, rags, cloths and worn clothing
- Garden hoses
- Mirrors and crystals
- Drinking glasses

UNSORTED WASTE DOES NOT MEAN THAT YOU CAN MIX WASTE TO AVOID SORTING IT! This bin is only for waste that cannot be sorted – not just what you don't want to sort.

TIE THE BAG UP TIGHTLY!
Throw the rubbish away after having bagged it correctly! in a transparent or semi-transparent bag

Garden Waste

All waste resulting from mowing and pruning can be delivered to the **Household Waste Recycling Centre**.

For the citizens of the urban centre of Sorso, a special home collection service is also available. The collection must be scheduled by contacting the Customer Office and the prunings waste must be prepared inside bags or in bundles to avoid the dispersion of the exposed material.

To book the collection contact
Gesenu Customer Office.
Toll Free (from landline): 800.141.791
Only from mobile phones: +39 070 8550270
Monday to Friday 8.30 am to 12.00 pm and 3.00 pm to 6.00 pm
Saturday from 8.30 am to 1.00 pm

What is the proper way to dispose of garden waste?

For information and updates, please consult the **Gesenu.it** website under the section for your municipality on the dedicated page

Used **vegetable oil**

HOW IS USED VEGETABLE OIL RECYCLED?

Used oil may be disposed of in the appropriate containers, stored in plastic bottles or flasks, closed with their caps:

1. **Put the cooled oil** into a plastic bottle
2. **Close the bottle tightly**
3. **Place** the plastic bottle inside the bin

The used cooking oil can be disposed of at the Household Waste Recycling Centre

Bulky Waste Collection

How to dispose of bulky waste correctly?

Just pick up the phone!
***Free** call, **free** pick-up.*

For information and updates, please consult the **Gesenu.it** website under the section for your municipality on the dedicated page

Disposing of large bulky waste is **easy and free of charge**, thanks to a pick-up service available by appointment.

Users who wish to dispose of **bulky materials** (wardrobes, sofas, mattresses, metal bed frames, furniture, armchairs, chairs, desks, refrigerators, monitors, televisions, washing machines, water heaters, etc.) can contact the Gesenu Customer Office and arrange an appointment **to collect at home a maximum of 4 medium-sized pieces, specifying the type and size of the material**.

How?
Contact the Gesenu Customer Office (see the contact details in this guide) to book this service.

How and when does the collection take place?
The Customer Office will communicate the date of collection and the evening before the user must put the bulky item next to their house number outside the property.

Those who want to dispose of bulky waste immediately can avail **of the Household Waste Recycling Centre** for direct disposal of both reusable goods and bulky waste.

Nappies /Diapers collection

Firstly, it is important to remember that nappies/diapers should normally be disposed of in the dedicated **Unsorted Waste** bin.

In addition to the normal collection service, families in difficulty, needing to dispose of many nappies/diapers, can benefit from an additional free collection dedicated to this type of waste.

How to avail of the service:
To obtain this service, you must first contact the **Gesenu Customer Office** to verify if you are **eligible** for the **activation of the** service; in case of confirmation, fill in the request form in the name of the user who is the holder of the TARI council tax, with an attached copy of the identity document and/or any delegation if the applicant is not the actual payer of the TARI.
The form must be returned by hand to the eco-counter

Free collection service for nappies/ diapers of babies, the elderly and hospital patients.

For information and updates, please consult the **Gesenu.it** website under the section for your municipality on the dedicated page

Household **Waste Recycling Centre**

What can you take?

- batteries
- fluorescent tubes and other mercury-containing tubes
- exhausted toners
- WEEE (any electrical and electronic materials)
- Bulky items (Sofas, Armchairs, etc.)
- Garden waste
- Vegetable Oil (Frying Oil, etc.)
- Expired medicines
- Spray cans
- Rubble and DIY waste
- Paper/cardboard
- plastic
- glass
- tyres
- wood

In the Municipality of Sorso there is a Household Waste Recycling Centre, in order to improve the entire organisation of urban waste collection; it is available to household users, who can bring a wide range of waste for recycling or selective disposal free of charge.

ONLY HOUSEHOLD USERS CAN ACCESS THE WASTE COLLECTION CENTRE.

The Household Waste Recycling Centre is located in the **Industrial Zone Location Serra Niedda.**

OPENING HOURS TO THE PUBLIC

Monday to Saturday
7:30 am – 12:00 pm | 3:00 pm – 4:30 pm

Sunday
9:30 am – 12:00 pm | 3:00 pm – 4:30 pm

CLOSURES FOR ANNUAL HOLIDAYS
January 1st - January 6th - Easter - Easter Monday - April 25th - May 1st - June 2nd - August 15th - November 1st - December 8th - December 25th - December 26th

Spazio Waste

"Spazio Waste" (Waste Area) is a specific space outside the Household Waste Recycling Centre, accessible directly by the user. The service offered consists of the creation of an automated collection point, accessible with the tax code of the user who is the TARI holder, dedicated in particular to users who are unable to take advantage of the door-to-door schedule due to seasonality and tourists. This area will have containers for the collection of waste that can be delivered through the door-to-door collection service, namely paper, plastic, metal, glass, organic waste, and unsorted waste.

Spazio Waste is located next to the Household Waste Recycling Centre in the **Serra Niedda industrial area.**

DELIVERY HOURS:
- Monday to Friday: 12.00 pm - 3.00 pm and 4.30 pm - 7.30 am
- Saturday: 12.00 pm - 3.00 pm and 4.30 pm - 9.30 am
- Sunday: 12.00 pm - 3.00 pm and 4.30 pm - 7.30 am

CLOSURES FOR ANNUAL HOLIDAYS
(days of closure of the Household Waste Recycling Centre)

Eco-help desk

In the municipality of Sorso there is an Eco-help desk (URP), dedicated to all users in the municipality, which will guarantee: the correct computerised management of waste collection equipment, the delivery of containers, the signing/transfer or termination of loan contracts for free use, the distribution of information material; it will also work out the report issues made by citizens and any other services provided.

The Eco-help desk is located at the Household Waste Recycling Centre, **in the Serra Niedda Industrial Area** and has the following opening hours:

Monday 3.00 pm - 5.00 pm
Tuesday 10.00 am - 12.00 pm
Wednesday 10.00 am - 12.00 pm and 3.00 pm - 5.00 pm
Saturday: 8.00 am - 12.00 pm

Gesenu
Customer Office

TOLL FREE (LANDLINE ONLY)
800.141.791

(MOBILE PHONES ONLY)
+39 070.85.50270

WHATSAPP (CHAT ONLY)
+39 333.95.53215

Monday to Friday 8:30 am – 12:00 pm | 3:00 pm – 4:30 pm
Saturday 8:30 am – 13:00 pm

WEB SITE
www.gesenu.it

EMAIL
ufficioclienti@gesenu.it

FACEBOOK
Gesenu

DOUBTS ABOUT RECYCLING?

Download and try it:

Junker

The **JUNKER** smartphone App is a useful and free tool available to all users to access all information related to the waste collection service in their municipality.

Junker is an APP that helps you **recycle** easily, **quickly** and above all without errors.

These are the main functions:
- Instant product recognition and disposal indications
- Door-to-door collection schedule in your street
- Geolocation (Eco areas and collection points)
- You can report eco areas in your area (batteries, WEEE, clothes, etc.)

Download the free app and start scanning products!

Available on the App Store | DISPONIBILE SU Google Play | EXPLORE IT ON AppGallery